# to Idaho Housing and Finance Association!

We are very excited to work with you and to make your experience the best it can be.

This *step-by-step* loan delivery guide will help you get started with Lender Connection.



(Use these buttons for quick navigation throughout this guide.)

#### Contents (click to jump)

- **1** Lender Approval & Access
- 2 Locking a Loan (Idaho Loans Only)
- **3 Original Note Delivery**
- 4 Loan File Delivery
- **5 Pre-purchase Conditions**

#### 6 **Conditions Report**

- 7 Purchase Statements
- 8 Trailing Doc Delivery
- **9** State Specific Info/Contacts

#### 10 eNote

#### Lender Approval - Access

#### 1. Email <u>HOL-ContractMgmt@ihfa.org</u> for an application and a list of required documents.

#### 2. Submit your Lender Application & Recertification documents to <u>HOL-ContractMgmt@ihfa.org</u>.

- Lenders are required to submit recertification documents on a yearly basis (April 1<sup>st</sup> deadline).
- For state specific questions, please reach out to that specific **<u>State</u>**.

#### 3. IHFA's Contract Management Team will review your application and documents.

• Lenders will be notified via email if there are missing/late documents or if there are further questions.

#### 4. You will receive a Welcome Letter when you are approved.

- A Lender Connection training call will be scheduled.
- A List of approved administrators will be requested.
- Administrator username and password will be given to access the Lender Connection portal.

#### Access - Administrators – Set Up Users

#### 1. Use your supplied User Name and Password to log into the Lender Connection portal.

Idaho Housing and Finance Association	Lender connection
Home	
To log in to Lender Connection please enter your User Name and Password below, then click the Log In button.	In order to comply with current industry-standard security practices, we have upgraded the security protocols on our web servers. As a result, Lender Connection no longer supports Internet Explorer. We currently support Chrome, Edge, or Firefox browsers, all of which can be downloaded for free. Thank you for your patience and understanding in this matter.
Passworg	Second Loan Documents Second Mortgage / Forgivable Loan DT MERS
Log In	Second Mortgage / Forgivable Loan DT Non MERS

#### Access - Administrators – Set Up Users

#### 2. Select "ADMINISTRATION" from the top menu, then "User Manager" from the dropdown.

• You will only be able to see your organization in the **Organization** tab.

			Idaho H and Fin Associati	lousing ance		icelieinie Giliniereng - sollan iertgage (	LENDER CONNECTION
			Hom Adm Administration > Us Search and Filter Search For: (Search & Show: Active Sort By: User N	hinistration L Ins eer Manager	Conditions	lumber)	
			User Information (Admins can create of	ther users)	Organization(s)	Contact Information	Actions
3. Select <sup>(</sup>	"Add User	,,	User Name:	Ŷ		Email Address:	Add User
			Is Admin User?	ther users)		First Name:	

#### Access - Administrators – Set Up Users

4. Fill out User Information. **IMPORTANT!** Use the **USERS** email address. this will become their User ID. User Information Organization(s) Contact Information Actions (Admins can create other users) Add User **User Name:** Email Address: Is Admin User? First Name: (Admins can create other users) Last Name: Is User Active? Phone Number: Individual NMLS Number: Extension: Fax Number: -

5. Click "add User" after all user information has been added.

#### Access - Administrators – Set Up Users

#### 6. Select "Email Login Instructions" and "Email Password Reset" to send login information to user.

- User should now be able to log into the system.
- System will automatically send 2 emails to user from *"notify@ihfa.org"* which will contain login instructions.
- Check spam folder if notification has not shown up in your email box.

Ioanmod@calhfa.ca.gov Last Login (GMT): 08/27/2015 08:57:04 PM Is Admin User? Yes (Admins can create other users) Is Account Closed? No Is User Locked Out? No	Email Address: Ioanmod@calhfa.ca.gov First Name: Fake Last Name: Admin Phone Number: Extension: Fax Number: Individual NMLS Number:	Edit oser Email Login Instructions Email Password Reset Link Remove
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### Locking a Loan (Idaho Only)

- 1. Log in to <u>Lender Connection</u>.
- 2. Go to your specific loan program.
- **3. Click the appropriate "Lock"** \*Without Assistance or With Assistance.

Purchase and Refinance Loan Products							
Product Type	Interest Rate						
Idaho Heroes HFA - Preferred and Advantage show	Without Assistance Weed% Lock With Assistance Weed% Lock						
Freddie Mac 50% AMI - HFA Advantage- Purchase Only show	No Assist/ No Gift						
Freddie Mac 80% AMI - HFA Advantage- Purchase Only show	No Assist/No Gift						
Freddie Mac Over 80% AMI - HFA Advantage - Purchase Only show	Without Assistance						
Fannie HFA Preferred - Purchase Only	Without Assistance 6.500% Lock						

### Locking a Loan (Idaho Only)





# Delivering a Loan to IHFA

Lender Connection Step by Step Guide -

### Locking a Loan (Idaho Only)

5. Review all DPCC (Down Payment Closing Costs) information at the top of the page.

#### LOAN INFORMATION

#### Number of Borrowers on the Note: \* 1 v

#### Loan Product: \* FHLMC 50% AMI HFA ADVANTAGE

#### hide\_\_

- Qualified Idaho Heroes program.
- LPA approval required. No manual underwrites are allowed.
   Must use LPA AUS for HFA Advantage.
- A Freddie Mac Gift of 1.00% of the loan amount is included in "With Assistance" & "Without Assistance" rates. Gift can be used for down payment and/or closing cost assistance.
- Closing cost assistance.
   Other DPCC assistance available:
  - Forgivable Loan of .50% 3.0% (full program details)
- Second Mortgage up to 7.0% (full program detail
  - Forgivable Loan may be combined with Second Mortgage. Combined total cannot exceed 10%.
- 97% maximum LTV, with lower MI.
- No first-time homebuyer requirement
- Purchase transactions only.
   Borrower's income must be less than 50% of Average Median Income (AMI). Income chart.

6. Fill in loan information in the fields provided.

CONTACTS	
Lender Loan Number:	
Full Name: *	
Phone Number: * () Extension:	
Fax: ()	
Email: *	
NOTE	
Property Address: *	
Apartment Number, P.O. Box, Instructions, Etc.:	
State: ID V City, State Zip Code (County): " Select City, State Zip Code (County) V	
Loan Amount: * \$	

### Locking a Loan (Idaho Only)

#### 7. Choose DPCC PROGRAM by clicking associated box.

Select	Program Information	Home Buyer Education	Requested Amount
	<ul> <li>15 Year Second Mortgage less</li> <li>This product is available for purchase transactions only.</li> <li>15 year fixed rate loan with interest rate of 7%</li> <li>Maximum amount of second mortgage is now 7% based on lesser of sales price or appraised value.</li> <li>Not to exceed the maximum LTV / CLTV approved by mortgage insurance guidelines.</li> <li>Finally Home! Homebuyer Education is required. Only one certificate is required per loan.</li> <li>Borrowers must contribute at least .5% of the purchase price of their OWN funds into the transaction.</li> <li>Documents are available on the login page and home page of Lender Connection.</li> </ul>	Lender acknowledges homebuyer education is required for this program	S * Lender Loan Number:

\*Must acknowledge Home Buyer Education if required. Add loan number and lender loan number.

# Delivering a Loan to IHFA

Lender Connection Step by Step Guide -

### Locking a Loan (Idaho Only)

	Education Class for homebu
Validate	

#### 8. Click on "Validate...".

\*If you fail to choose the correct DPCC program prior to clicking "Validate" you will need to contact <u>lockdesk@ihfa.org</u> to correct.



# Delivering a Loan to IHFA

Lender Connection Step by Step Guide –

### Locking a Loan (Idaho Only)

	APPRAISAL
	Census Tract:
	Is the Property in a Targeted Area? No
	Dwelling Type: Detached
	Construction Type: Existing Construction (45 Days)
	Appraisal Value: \$355,000.00
9. Click "Submit and Print".	Submit Submit & Print Go Back Cancel

Clicking "**Submit and Print**" automatically generates a .pdf that will pop up with your lock confirmation. Save this for your records, it shows the automatically assigned *Lender Connection Loan Number*.

Haho Hou Association www.hahrbecking.com	IHFA Ce LOCK CONFIF , FIRST LO/ ges to this loan may result in re-pric	Loan RMATION Rese AN VA Lock Expir ing, cancellation or other adji	Number: vation Date: 11/08/202: d Date: 11/08/2022 ation Date: 12/23/2022 istments at the discretion of IHF	2	
LOAN INFORM	ATION				
Loan Product: FIE Lender: Idaho Ce Loan Purpose: PUI Loan Type: VA Applied Fees:	ST LOAN VA entral Credit Union ( RCHASE	LENDER)			
Fee Type	Fee Amount	Note			
Tax Service Fee	\$85.00				
CONTACTS Full Name:					

### **Original Note Delivery**

- 1. ALL First Lien Documents MUST Be Endorsed to Idaho Housing and Finance Association\*.
  - Signature/Name Affidavit Required.
  - Original POA needed if applicable.



\*See section 9 for state specific exceptions to endorsement requirements.

### **Original Note Delivery**

2. Deliver ALL Original Lien Loan Documents (1<sup>st</sup>) \* i.e. Note to:

#### Idaho Housing and Finance Association Attn: Doc Center 565 W. Myrtle Street Boise, ID 83702

\*Use this link to <u>State Specific Information</u> to determine where 2<sup>nd</sup> & 3<sup>rd</sup> Lien Documents should be sent.



### Loan File Delivery

#### 1. Log in to <u>Lender Connection</u>.

#### 2. Under "Loans" click on "Reservations".

- Only your loans will show up in the results.
- Use "Search" if needed.



### Loan File Delivery

#### 3. Reservations will default to 10 loans only (change to see more).

Filter By: All Users Select a Lender Select a Status I Loans With C   Pre Purchase QC Post Purchase QC High Risk QC Discretionany QC Select a QC Status Select a QC Status   Sort By: Note and Loan Package Received Date A to Z Show 10 Loans Only Go Clear Search											Search For:
Pre Purchase QC  Post Purchase QC  High Risk QC  Discretionany QC  Select a QC Status    Sort By: Note and Loan Package Received Date      A to Z  Show 10 Loans Only    Go Clear Search	n Conditions Only 🗌	✓ 🚺 Loans	Select a Status	· [				lect a Lender	~	II Users	Filter By:
Sort By: Note and Loan Package Received Date ✓ A to Z ✓ Show 10 Loans Only ✓ Go Clear Search			itus 🗸	tatus	lect a QC	<u>∨ QC ∨</u>	k QC 🗸 Discreti	e QC 🗸 High Ri	Post Purch	re Purchase QC	
			earch	Search	Go Clea	Only 🗸	Show 10 Loa	ate 🗸 🛛 A to Z 🔹	age Receive	lote and Loan Pad	Sort By:
											,

### Loan File Delivery

4. Delivery to more than one State is available by clicking the **3 headed icon**.





• All approved lending States will be visible.



### Loan File Delivery

#### **5.** Select "Upload Documents" on the loan you are working on.

arch For:			
ter By: Select a Status	s With Conditions Only		
ort By: Expiration Date	▼ A to Z ▼ Show 10 Loans Only ▼ Go	Clear Search	
atal Number of Leans: 1			
	Demouran Information / Key Dates		Antinum
Loan Information	borrower information / key bates		Actions
	Primary Borrower:		
.oan Number: 601234578	Co-Borrower:		
ender Loan Number: 123456	Property Address		
ender: High Desert Mortgage (LENDER)	123 RAINBOW UNICORN CT	Edit Reservation	/ Upload 1003
Assigned To: testuser@ibfa.org	MODESTO CA 95351	O Upload Docur	ments (10 Uploaded)
issigned for testaser ennorsy	Reservation Date:	U View Conditio	ons
Status: COMMITMENT APPROVED	Expiration Date: Loan Not Locked (N/A)		
oan Product: WestHFA Conventional	compliance Approved Date: 06/13/2015	Print Reserva	tion
interest Rate: 4.000%	Note Received Date:		
Loan Amount: \$135,000.00	Loan Package Received Date: 08/03/2015		

### Loan File Delivery

#### 6. Select "Loan Package" from document types.



\*Selecting Loan Package will place the loan in the review que. If this is not selected it will NOT go into the loan review que.

### Loan File Delivery



8. Select the desired file on your computer and then click "Upload".



#### **Pre-Purchase Conditions**

<b>1.</b> <sup>-</sup>	The Loan File will be reviewed.	Loan Acquisition Suspense Items For I
2.	You will receive a NOTIFICATION of any outstanding conditions.	Lender Connection Notification
	NOTE: This is a notification of outstanding conditions. Please log into <u>Lender Connection</u> to review actual conditions.	The above referenced loan has been added to the Loans with Conditions queue. Please log into Lender Connection to view the r Please take a moment to review other files with conditions that are still pending. Login to Lender Connection https://www.lendermm.com/ On the Loans - Reservations screen: You may search for the specific loan by twinon the last name or loan number in the Search For field, then click Go

Contact information from the
Lender Delivery Checklist will
be used for notification.

	Lender Delivery Checklist
Lender Loan Number:	Borrower Name:
Lender Contact Name:	File Contact Email Address File Contact Phone #:
FINAL ORIGINAL	DOCUMENTS – Do NOT include in Ioan file. Ship under separate cover to:
A construction of the second s	we down to the second

#### **Pre-Purchase Conditions**

3. Log in to Lender Connection.

4. Select "View Conditions" on the loan you are working on.

Loan Information	Borrower Information / Key Dates	Actions
	Primary Borrower:	
Loan Number: 601234578 Lender Loan Number: 123456	Co-Borrower:	
Lender: High Desert Mortgage (LENDER)	123 RAINBOW UNICORN CT MODESTO CA 95351	Edit Reservation / Upload 1003
Assigned To: testuser@ihfa.org	Reservation Date:	Upload Documents (10 Uploaded)
Status: COMMITMENT APPROVED	Expiration Date: Loan Not Locked (N/A)	Viel conditions
Loan Product: WestHFA Conventional	Compliance Approved Date: 08/13/2015	Print Reservation
Interest Rate: 4.000%	Note Received Date:	
Loan Amount: \$135,000.00	Loan Package Received Date: 08/03/2015	
	Purchased Date:	

#### **Pre-Purchase Conditions**

utstanding	Conditions wi	ill be l	listed.
UPLOAD DOCUME	NTS FOR LOAN NUMBER		
OnBase Documents	(2 Uploaded)		
Application Date: ( Borrower:	03/07/2022 Reservation Date Co-Borrower:	: 03/08/2022	2 Expiration Date: 06/05/2022
() Conditions			
Condition Date	Conditioned By	Severity	Condition
04/07/2022	@ihfa.org Send Upload Notify Email		[C-672] Original 2nd Note delivered to Idaho Housing and Finance Association, 565 W. Myrtle St., Boise, ID 83702

### **Clearing Outstanding Conditions - Pre-Purchase Conditions**

1. Log in to <u>Lender Connection</u>.

2. Under "Loans" click on "Reservations".



### **Clearing Outstanding Conditions - Pre-Purchase Conditions**

#### 3. Select the loan you are working on.

4. Go to "Upload Documents" then select "Purchase Conditions".







### Clearing Outstanding Conditions - Pre-Purchase Conditions

5. Click "Choose File".



6. Select the desired file on your computer and then click "Upload".



NOTE: The system will automatically send notification to the reviewer of newly uploaded documents which will be reviewed within a 24-48 hour period.

#### **Conditions Report**







#### **Purchase Statements**

1. Log in to <u>Lender Connection</u>.

2. Under "Loans" click on "Purchase Statements".



#### **Purchase Statements**

#### 3. Fill in search criteria

• Search by Cutoff Date.

Purchase Statement Cutoff	te: 11/22/2022 ✔ Go.	
(Show Purchase Statements on	the same and the Cutoff Date)	





### **Trailing Doc Delivery**

1. Deliver ALL Original Loan Documents (1<sup>st</sup>) \* i.e. Deed of Trust/Mortgage to:

Idaho Housing and Finance Association Attn: Doc Center 565 W. Myrtle Street Boise, ID 83702

\*Use this link to **<u>State Specific Information</u>** to determine where 2<sup>nd</sup> & 3<sup>rd</sup> Lien Documents should be sent.

#### **Trailing Documents due within 90 Days of Loan Purchase**

- Original Recorded Mortgage(s) (1<sup>st</sup>, 2<sup>nd</sup> & 3<sup>rd</sup>, if applicable) to be delivered.
- Final Title Insurance Policy to be uploaded to Lender Connection as Trailing Document.
- MIC, RD Loan Note Guaranty, VA LGC (if applicable) to be uploaded to Lender Connection as a Trailing Document.

NOTE: Title Policy & Mortgage Insurance and/or Loan Guarantee documentation may be uploaded directly to Lender Loan File under ADP.

### State Specific Info/Contacts



Connecticut



Idaho



MFA Housing New Mexico **New Mexico** 











and Community Affairs TheTexasHomebuyerProgram.com

Texas



**Washington** 

#### eNotes

#### Fannie Mae & Freddie Mac

Control and Location are required to be delivered to IHFA prior to Loan review. Master Servicer to be transferred to IHFA upon Purchase Wire being sent to Lender.

#### Ginnie Mae (Gov Loans)

Pending Agency Approval - Stay Tuned - Anticipated to implement.

For more information on delivering eNotes to IHFA, please contact <u>RitaA@ihfa.org</u> Rita Aafedt (Loan Acquisition Manager) - (208) 424-7048